



GENUINE MOTOR PARTS AND MOTOR ACCESSORIES BULLETIN

P&A NO. 1036

DATE: 02-12-15



Functional Issue with Illuminated Windshield Trim

Purpose:

The purpose of this bulletin is to inform dealers of a functional issue with the initial shipments of the new Rushmore Illuminated Windshield Trim launched at January 2015 RRE. These parts had a manufacturing error that renders the LED lights in the trim piece inoperable. This issue affects all product shipped prior to January 30, 2015. Product shipped on or after February 13, 2015 had this issue corrected by the manufacturer.

Parts Numbers Affected:

57000394 (Chrome)

57000395 (Black)

Description of Problem:

The wires from the trim harness entering the connector below were positioned incorrectly inside the connector cavities.



Action Required:

We are requesting that the dealers repair all on-hand inventory of 57000394 and 57000395 by repositioning the wires into the connector using the wiring diagram contained in this bulletin.

Additionally, if these parts have been retailed to a customer, please reach out to them and schedule a repair.



FILE FOR FUTURE REFERENCE



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Wiring Diagram:

Using a pin extraction tool, please remove all 4 wires from the incorrect cavities as shown in **Figure 1**.

Re-insert all four wires in correct connector cavity shown in **Figure 2**.

Figure #1
Incorrect Wiring

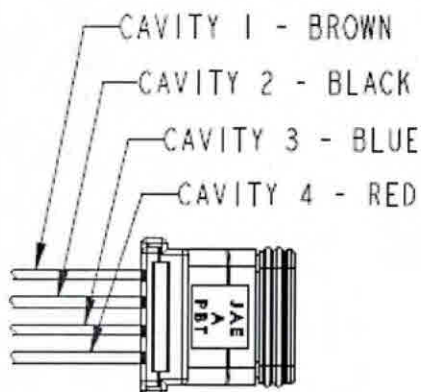
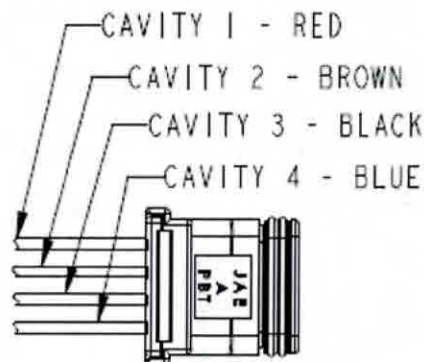


Figure #2
Correct Wiring



Warranty Claim Information: * Please enter this bulletin number into warranty claim *

ITEM	Parts in inventory or sold, but not on SWR	Parts listed on SWR
Claim Type	DFS	PNA
Event Problem Part Number	57000394 or 57000395	57000394 or 57000395
Quantity	Leave Blank	Leave Blank
Primary Labor Code	Leave Blank	8302
Detail Labor Code	8888	8302
Time	0.2	0.2
Customer Concern Code	7201	7201
Condition Code	4102	4102
	Do not enter VIN #	Requires a VIN #

Questions

Please contact Technical Service with any concerns regarding application. Please direct all other questions to your Dealer Services Representative.



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