

Parts & Accessories Bulletin

May 8, 1990



PAB 451

Contaminated Semi-Synthetic Transmission Lubricant (p/n 99892-84)

It has been brought to our attention that you may have been shipped some quantity of contaminated transmission lubricant in late February or early March of this year.

The affected lubricant is packaged in quarts only and can be identified by checking the carton for date code #9291W. (Individual bottles are not coded.)

By now, you should already have been contacted by our supplier and instructed not to use any suspect lubricant.

At this time, we are requesting that you return any and all unused product, with a date code of 9291W, freight collect to our supplier, who will automatically ship replacement product to you at no charge, freight prepaid.

Their address is:

West Penn Oil Company, Inc.
1425 Market Street Ext.
Warren, Pennsylvania 16365

To compensate you for this inconvenience, you will receive an additional case of 12 quarts free of charge (net value \$42.00).

Vehicles Serviced With Contaminated Lubricant

We are asking you to contact all customers whose motorcycles you suspect may have been serviced with contaminated product, and have them return for a transmission fluid change. In this instance, it will be necessary to submit a warranty claim in the normal manner for both the lubricant and the labor, making reference to P&A Bulletin #451.

If you are aware of any other customers who may have purchased this product over the counter, we ask you to do your best to notify them of the problem.

Needless to say, we are not happy about this situation, and our supplier has assured us that additional precautions are now in place to prevent this from happening again.



FILE IN ACCESSORY GUIDE FOR FUTURE REFERENCE